

What colors are available at Bed Bath & Beyond?

The NDG Circolo and Piccolo are available in titanium.

Are the capsules recyclable?

Currently, the capsules are not recyclable. However, Nestlé is looking into making this an option in the near future.

I noticed that the machine shuts off automatically. Why does it do this, and is there a way to override this feature?

Yes, the machines are equipped with an energy-saving power-off mode that turns the machine off automatically after 5 minutes of being idle. This feature can be turned off; please review the operation manual for step-by-step instructions.

Which type of milk is used in the capsules?

The milk capsules are whole powdered milk that is 100% hormone-free milk made in France, except for the Cappuccino Skinny uses skim milk.



Does NDG offer a non-milk option like soy milk?

Currently, only whole milk and skim milk are being offered; however, new developments may include other milk options. Remember, our black cups enable you to add your own milk preferences.

Does NDG have a low-fat option for the Cappuccino?

Yes! One of the newest additions to our lineup is the Cappuccino Skinny, with only 50 calories. So you can indulge all you want!

Can you use other manufacturers' capsules, or only NDG capsules?

Only NDG capsules can be used. Use of other manufacturers' capsules can damage your machine.

Does NDG offer a Rewards Program for its customers?

Yes! There's a unique code in every box of Nescafé Dolce Gusto capsules. Just enter the codes, save up your points and redeem your points for great rewards!

NESCAFÉ[®] DOLCE GUSTO[®] FREQUENTLY ASKED QUESTIONS

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What is the difference between Nescafé Dolce Gusto and other single-serve coffee makers?

Nescafé Dolce Gusto uses a unique 15-bar pressure system typically found in much more expensive machines. The system enables the Circolo™ and Piccolo to extract the true taste of the coffee and create frothy milk foam on the milk drinks as well as a rich crema on the coffee drinks.

How many bars of pressure do its competitors use?

Most machines at this price point use between 2-3 bars of pressure, the equivalent of the pressure you get when you turn on your kitchen sink.

Which type of coffee does Nestlé use in the capsules?

Nescafé Dolce Gusto uses only quality ingredients, such as 100% Arabica beans. The beverages are made using patented Smart Capsule Technology for maximum freshness.



How much water does the reservoir hold in the back?

The Circolo's water reservoir holds 32 ounces of water, enough to make 4 beverages and the Piccolo's water reservoir holds 21 ounces or 3 beverages.

What is the price of each machine NDG machine?

The Circolo is priced at \$149.99 and the Piccolo is priced at \$99.99. Capsules are also available for \$8.99 per box. That works out to be approximately \$0.50 for a "black" cup (or coffee cup) and approximately \$1.00 for a "white" cup (a coffee drink with milk in it, such as Cappuccino)!

How do I register my machine?

Go online to www.dolce-gusto.us to register your machine. You can also enter your registration code located in the product brochure to receive a FREE box of capsules as a welcome from Nestlé!

How much time does it take for the water to heat up in the water reservoir?

None at all! Nescafé Dolce Gusto uses Thermablock Technology, which actually takes the water in the reservoir from room temperature to 180°F - 190° F.

It looks like I can make cold beverages as well. How is this possible?

Yes, NDG machines use a Custom Control Lever enabling you to make both Hot and Cold beverages simply by moving the lever to Blue for cold or Red for hot.

Why doesn't the machine stop itself when making a coffee beverage?

The NDG Circolo and Piccolo use the Custom Control Lever to enable you to customize your drink. If you like more milk, less milk, stronger or weaker coffee, the choice is yours!



Where can I purchase the capsules?

You can purchase the capsules in-store, here at Bed Bath & Beyond or the Beyond Store website, www.bbby.com.

How many different capsule varieties does BBB offer?

There are currently 7 capsule varieties sold at Bed Bath & Beyond including House Blend/Caffé Americano, Espresso, Caffé Lungo, Caffé Lungo Decaffeinato, Latte Macchiato, Cappuccino and Chococino/Hot Cocoa.

Do the NDG Circolo and Piccolo come with a warranty? If so, what type of warranty?

There is a 24-month warranty for all NDG machines! Also, if you go online at www.dolce-gusto.us to register your machine, you will also receive a free capsule box of your choice!

