

Welcome to

Western Digital[™] University

Quick Start Guide

Prepared by the Western Digital Curriculum &
Training Team



Welcome to Western Digital University!
We are pleased to grant you access to our new online learning environment. The Western Digital University provides knowledge of products and storage concepts through informative modules, downloadable assets, blogs, and more.

On the Western Digital University login screen existing users can log in, and new users can register for an account.

Western Digital University

LANGUAGE: ENG

Welcome to Western Digital University
Please sign in to continue.

Username *

Password *

[Forgot your password?](#)

SIGN IN

New user? [Register](#)

© 2018 Western Digital Corporation or its affiliates. All rights reserved.
[Trademarks](#) | [Privacy Policy](#) | [Your California Privacy Rights](#) | [Terms of Use](#) | [Contact Us](#)

The following instructions will guide you through the process to access Western Digital University, and how to update your Profile Settings.

1. Open a web browser with an internet connection and navigate to <https://www.university.westerndigital.com>.
2. Login using your [Username](#) and [Password](#) credentials.

1

[university.westerndigital.com/learn](https://www.university.westerndigital.com/learn)

2

Welcome to Western Digital University

Please sign in to continue.

Username *

Password *



[Forgot your password?](#)

SIGN IN

New user? [Register](#)

The [My Profile](#) screen appears and the following information is required:

1. Update and verify your [Name](#) and [Email](#) address.
2. Select your [Preferred Course Language](#).
3. Select your [Country](#)
4. Select your [Company](#) from the drop down list or if not listed, enter Company name in [Other](#) field.
5. Marketing Communication- [Opt In](#) or [Opt Out](#) from communication.
6. Terms of Use – Accept the [Terms of Use](#) to continue

My Profile
Change your profile information, email, and other personal details

First Name * EN	Last Name * Learner
1 Email EN_Learner@wdc.com	2 Preferred Course Language * English
3 Country * UNITED STATES OF AMERICA	4 Company * Western Digital
5 Company (If Other)	Marketing Communications * Absolutely, I would like to receive promotions from WD
6 Terms of Use * Yes, I have read and agree to the Terms of Use	

7. Enter your [Temporary Password](#) and then create a new [Password](#)

Note: New Users will create a password at time of online registration.

8. Select preferences based on [Preferred Interface Language](#) and Time zone.

Note: New Users will create a password at time of online registration.

9. Select [Save Changes](#) when finished.

The screenshot displays a three-step registration process for an LMS. Step 7, 'Change Password', includes fields for 'Your current password', 'Choose a password', and 'Re-type the new password'. Step 8, 'Preferences', shows dropdown menus for 'Language' (set to English) and 'Timezone' (set to GMT -06:00 America/Chicago). Step 9 is a button labeled 'SAVE CHANGES' with a 'CANCEL' link next to it. Orange circles with numbers 7, 8, and 9 are overlaid on the interface to indicate the sequence of steps.

Change Password
Change your password to access the LMS

Your current password * Choose a password *
Re-type the new password *

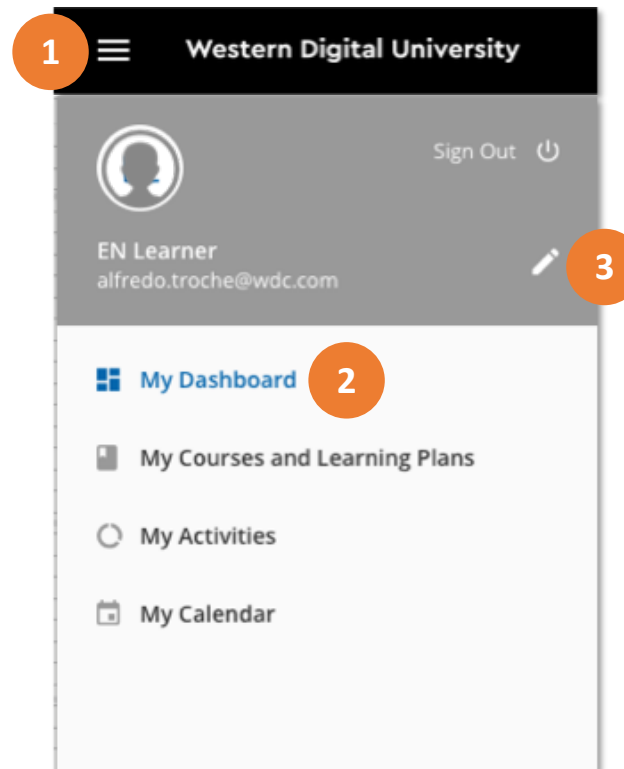
Preferences
Set your language and timezone preferences

Language English Timezone (GMT -06:00) America/Chicago

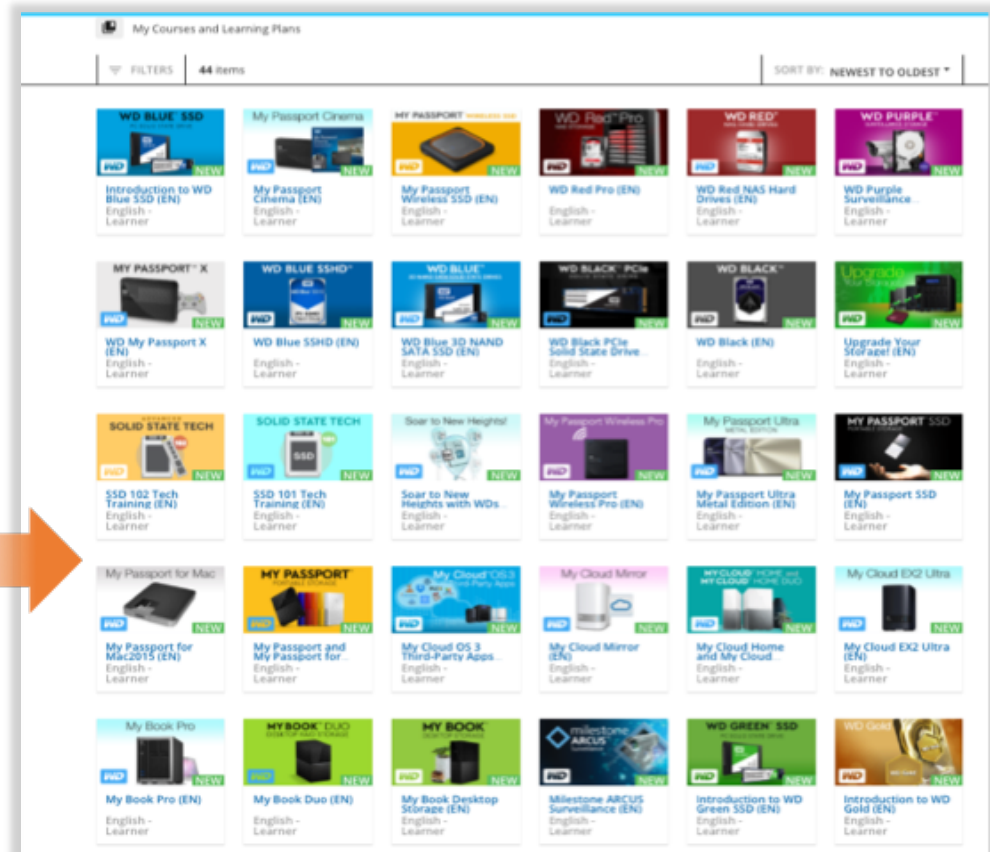
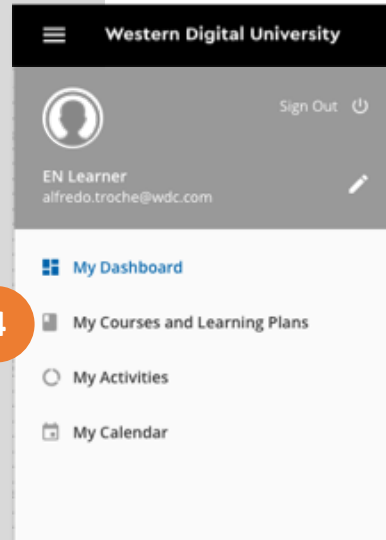
SAVE CHANGES CANCEL

The following instructions will take you through the process of accessing the Dashboard Menu and an overview of the Dashboard Homepage. Consider the Dashboard as the command center for Western Digital University.

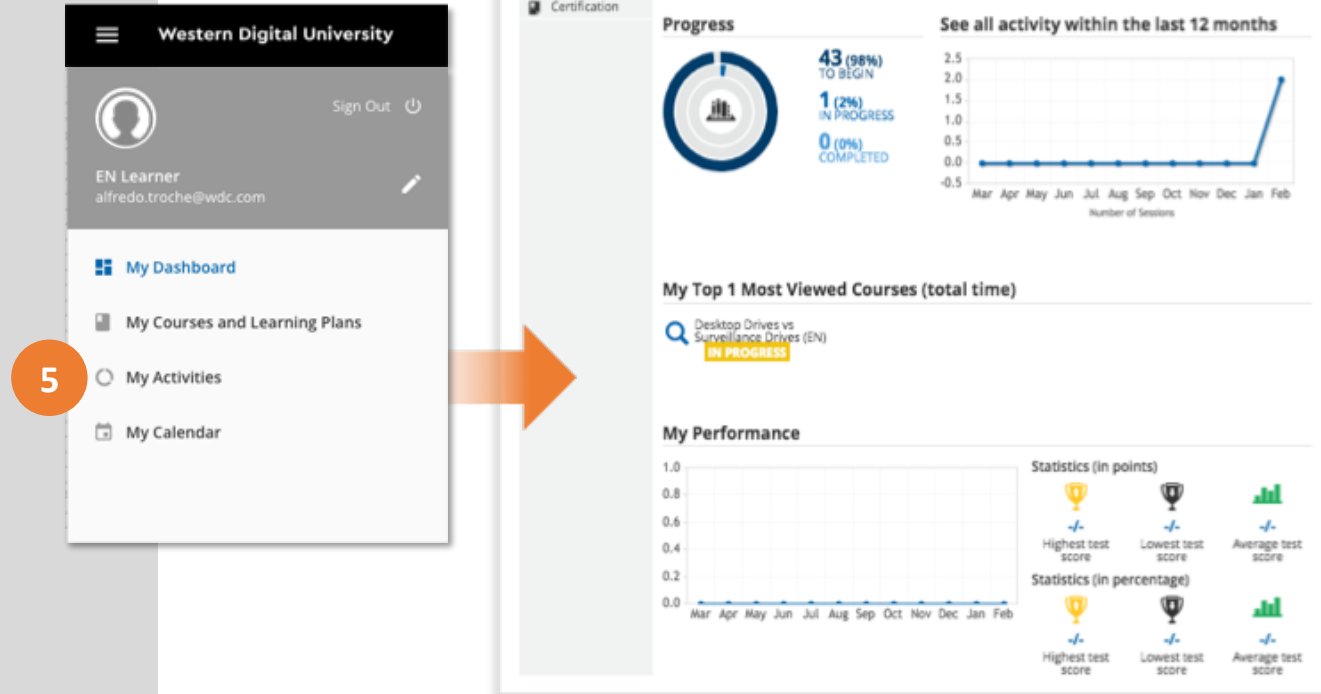
1. To Access the [Dashboard](#), click the [Menu icon](#)
2. Select [My Dashboard](#) to access the course library. *Note: As new courses are added to Western Digital University, courses will become visible on the Dashboard.*
3. Changes to your [Profile](#) (like password or preferred language) can be modified using the [Pencil icon](#).



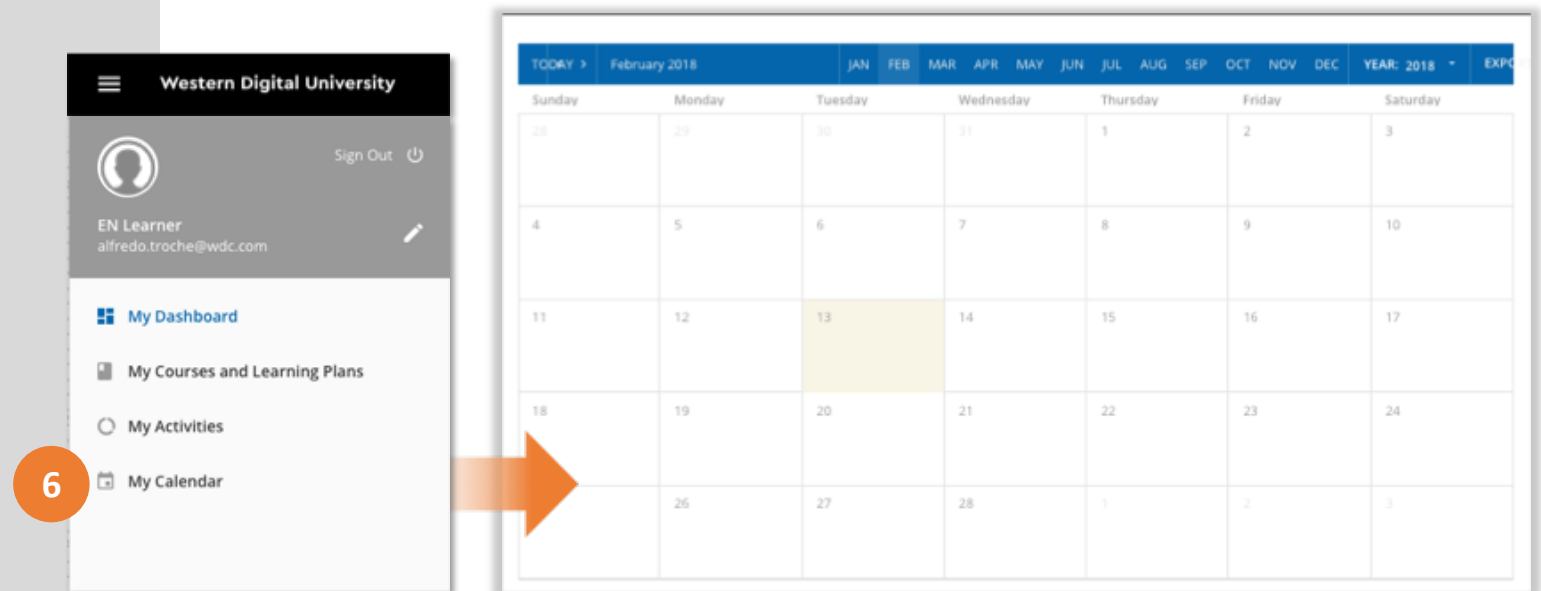
4. My Courses and Learning Plans provides a glance at all Assigned Courses, Courses In Progress, and Completed Courses.



5. [My Activities](#) provides a statistics such as learning activity, progress and your performance.



6. [My Calendar](#) provides access to upcoming webinars and live events



1. [Dashboard Homepage](#) provides quick access to new courses.
2. [Badges and Points](#) accumulates and tallies when accessing Western Digital University and after each Course Completion.

MY CLOUD™ HOME and MY CLOUD™ HOME DUO

EN Learner
alfredo.troche@wdc.com

★ 4 My awarded Badges

★ 2 My total pc

MY LATEST BADGES

WD Available Courses
The courses listed below pertain to WD branded products
36 items

Adding HDD Value to SSD Adding HDD Value to SSD (EN)	Data Loss and Modern Data Recovery Methods Data Loss and Modern Data Recovery Methods (EN)	Desktop vs. Surveillance Desktop Drives vs Surveillance Drives (EN) IN PROGRESS	Modern Data Recovery Introduction to Modern Data Recovery (EN)
My Cloud OS3 Introduction To My Cloud OS 3 (EN)	My Cloud Pro Series Introduction to My Cloud Pro Series (EN)	WD BLUE™ SSD Introduction to WD Blue SSD (EN)	WD Gold Introduction to WD Gold (EN)

3. [Available Promotions](#) provides insight on available promotions and contests
4. [Calendar](#) provides quick access to view upcoming training events
5. [Blogs](#) provides access to read our latest blog entries, environments, insights, and updates from Western Digital
6. [Product Links](#) provides quick access to featured products links to main websites

The screenshot shows the Western Digital University Dashboard Homepage. It features a header with the title 'Available Promotions' and a large empty box with the text 'Check Back Here for Upcoming Promotions'. Below this is a calendar for February 2018, with the 13th highlighted. To the right of the calendar is a banner for 'Western Digital. Read our blogs.' with a colorful abstract background. At the bottom, there are three columns of featured products: 'Featured WD Products', 'Featured SanDisk Products', and 'Featured G-Technology Products'. Each column lists various storage and computing products.

Available Promotions

Check Back Here for Upcoming Promotions

February 2018

Mon	Tue	Wed	Thu	Fri	Sat	Sun
29	30	31	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	1	2	3	4
5	6	7	8	9	10	11

Featured WD Products

- My Cloud Home
- My Passport Ultra
- WD Blue 3D NAND SSD
- WD Black PCIe SSD
- WD Red Pro
- My Book Duo
- My Passport for Mac
- WD Gold Enterprise-Class Hard Drive
- Solutions

Featured SanDisk Products

- ixpand Base
- ixpand Flash Drive
- Extreme Pro CFast 2.0 Memory Card
- Clip Sport MP3 Player
- ixpand Mini Flash Drive
- Ultra Dual Drive M3.0
- Ultra USB Type-C Flash Drive
- Connect Wireless Stick
- more...

Featured G-Technology Products

- G-RAID USB
- G-RAID with Thunderbolt 3
- G-DRIVE Mobile SSD R-Series
- G-DRIVE Pro with Thunderbolt 3
- G-DRIVE ev RaW
- G-SPEED Shuttle XL with Thunderbolt 3
- ev-Series Reader RED Mini-Mag
- G-Dock ev with Thunderbolt 3
- Products

1. Available courses are displayed on the [Dashboard Homepage](#), and are grouped by brand (Western Digital, SanDisk, G-Technology)
2. Click or tap a course tile to launch the course landing page.

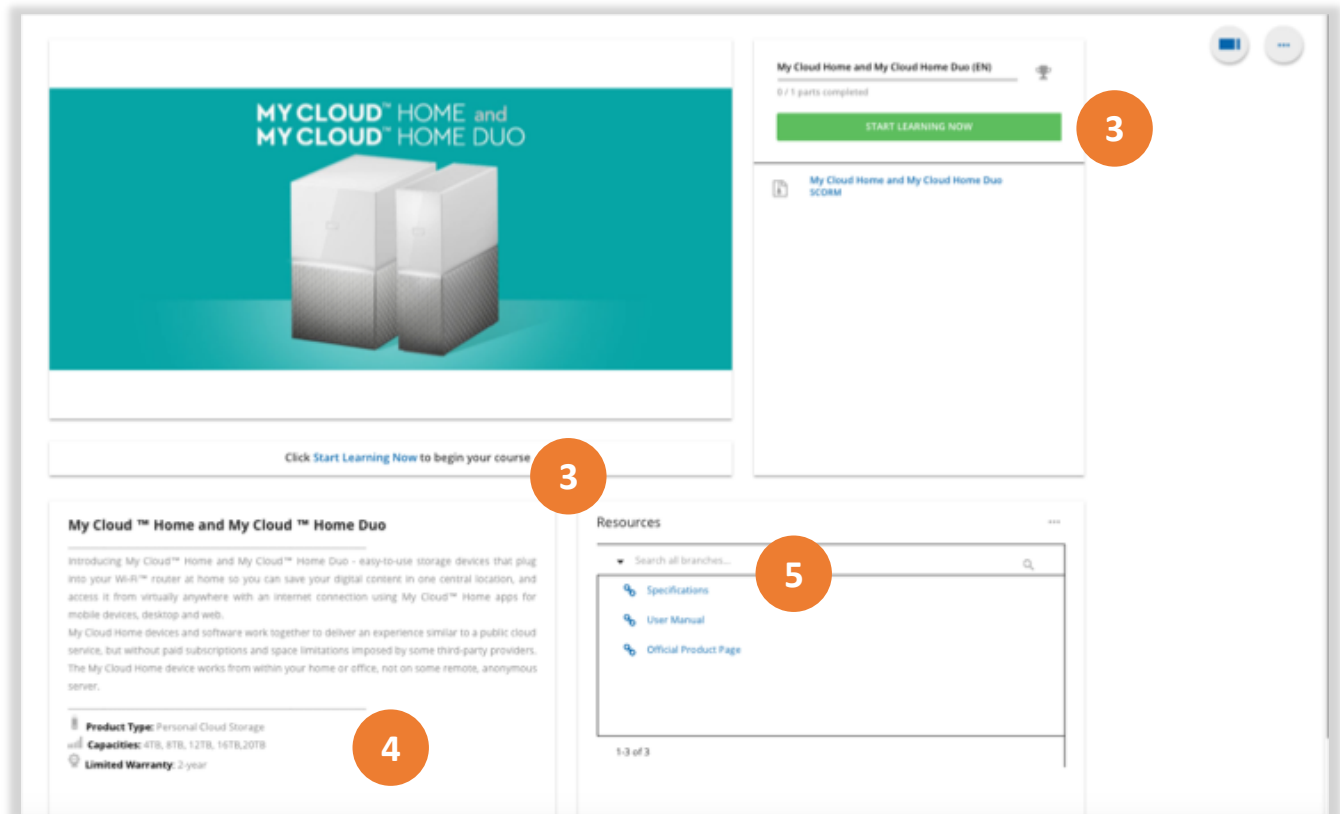
The screenshot displays the Western Digital EN Learner dashboard. At the top, there is a banner for 'MY CLOUD HOME and MY CLOUD HOME DUO'. Below the banner, the user profile 'EN Learner' (alfredo.troche@wdc.com) is shown, along with statistics: 4 awarded badges and 2 total pc badges. A section titled 'WD Available Courses' lists 36 items. The courses are organized into two rows of four tiles each. The first row includes 'Adding HDD Value to SSD', 'Data Loss and Modern Data Recovery Methods', 'Desktop vs. Surveillance', and 'Modern Data Recovery'. The second row includes 'My Cloud OS3', 'My Cloud Pro Series', 'WD BLUE SSD', and 'WD Gold'. Each tile features a WD logo, a title, and a brief description. A red circle with the number '1' highlights the 'WD Available Courses' section header, and a red circle with the number '2' highlights the 'Data Loss and Modern Data Recovery Methods' course tile.

1 WD Available Courses
The courses listed below pertain to WD branded products
36 Items

Adding HDD Value to SSD Adding HDD Value to SSD (EN)	Data Loss and Modern Data Recovery Methods Data Loss and Modern Data Recovery Methods (EN)	Desktop vs. Surveillance Desktop Drives vs Surveillance Drives (EN) IN PROGRESS	Modern Data Recovery Introduction to Modern Data Recovery (EN)
My Cloud OS3 Introduction To My Cloud OS 3 (EN)	My Cloud Pro Series Introduction to My Cloud Pro Series (EN)	WD BLUE SSD Introduction to WD Blue SSD (EN)	WD Gold Introduction to WD Gold (EN)

2

3. The Course Landing Page appears. Click or tap the [Start Learning Now](#) to launch the training course. Note: You can start/end training at any time.
4. The lower area provides a brief introduction to the course, some main specifications for the featured product.
5. Use the [Resources](#) links to view additional assets related to the featured product such as: Product Specifications, User Manuals, and the Official Product Pages.

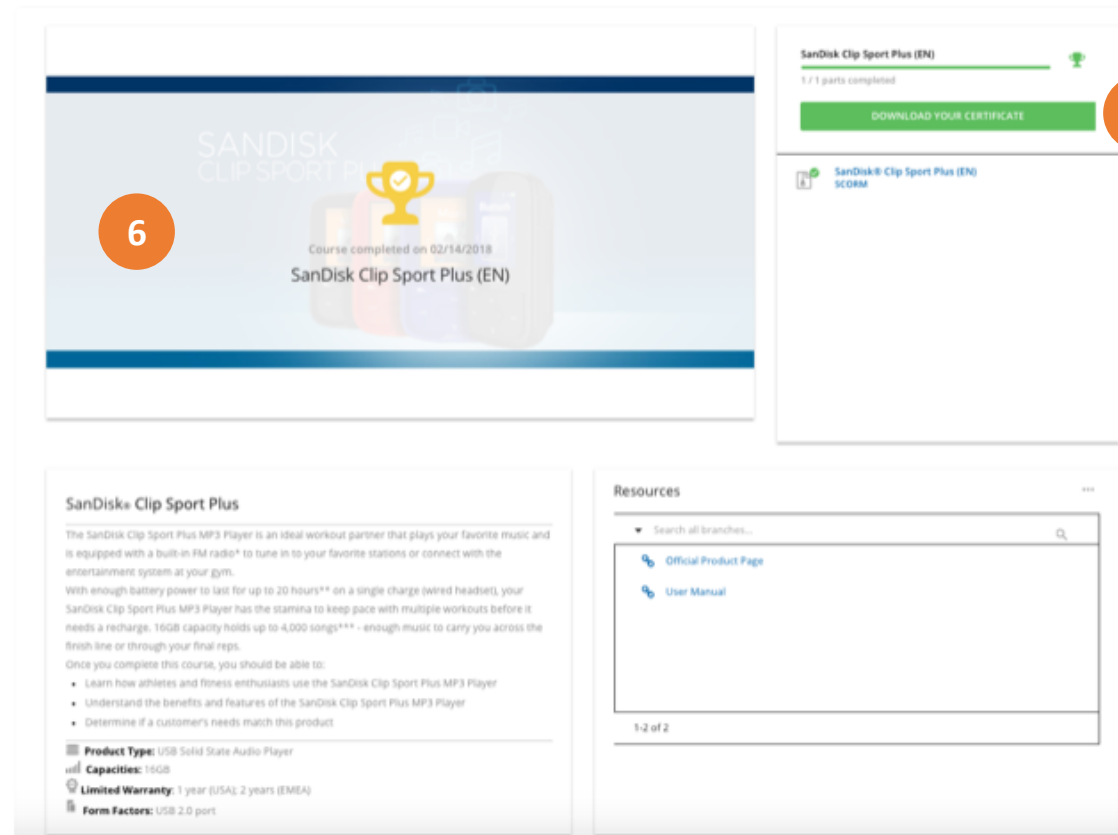


The course (SCORM package) launches in a new window.

Completion of the course requires a 100% correct score of the final Quiz. If a question is answered incorrectly, the course may be restarted until a perfect score is achieved.



6. Once the course is completed, the Course Landing Page will update with a completion graphic overlay.
7. Select the [Download Your Certificate](#) button to print or save a PDF of the completion certificate.





Please email university@wdc.com for additional support.